

# Access Statement

## University of Exeter – Holland Hall

We are committed to promoting access for all and have adapted ensuite rooms in our residences to cater for the needs of our guests. The adapted rooms have larger bathrooms.



### Travel by public transport

- You can get to Holland Hall by bus and train.
- The nearest bus stop is on North Park Road in the centre of campus. From there, turn right and walk uphill past the distinctive round glass frontage of the Barisca outlet at the Peter Chalk Centre, which will be on your right. Follow the road round this building to the right, but turn left down the path after the Institute for Arabic and Islamic Studies building, before you reach the Sports Park. Follow the path down the hill and Holland Hall will be on your right, beyond Mardon Hall. The bus stop is 0.25 miles / 161 km from Holland Hall.  
(<https://goo.gl/maps/WGGwBf13hDUiDdnC6>)
- The nearest train station is Exeter St Davids. The train station is 0.8 miles / 1.3 km from Holland Hall.



### Travel by taxi

- You can get a taxi with Apple Central Taxis by calling 01392 666666. However, the taxi company does **not** have a wheelchair accessible vehicle. Wheelchair accessible vehicles are available for hire from Wheelchair Access Vehicles Exeter (W.A.V.E) by calling 01392 252525.



### Travel by car

- Please note if using a Sat Nav device then enter the postcode EX4 4QR to lead you to the Streatham Campus and then follow the campus signage to Holland Hall. Please do not select Clydesdale Road as this will take you to a residential area.

University Maps & Directions - <http://www.exeter.ac.uk/about/campus.shtml>



### Parking

- Car parking is available on-site (subject to availability). Residential car parking permits will be issued free of charge as required on key collection. Parking is free for all users (subject to availability).
- Parking is less than 50 metres from the main reception entrance.

- There is a drop-off point near the main reception entrance.
- From the car park to the main reception, there is level access, although the path is steep. There are also steps from the car park to the main reception.
- The route is 1450mm wide, or more.
- The car park type is open air/surface.
- There are 3 designated parking bay(s) and an additional 4<sup>th</sup> parking bay for those with an annual or visitors permit. To reach these, it is necessary to follow the road past Mardon Hall, up the hill and then bear left.
- The car park does not have a height restriction barrier.
- There is also one additional designated parking bay in the lower car park.
- There is a disabled drop off point outside the entrance to Level F2.

### Charging facility

- There is currently no electric charging facility for mobility scooters or wheelchairs.

## Arrival at Reception in Holland Hall Block F on Level 5

### Path to main entrance (Located on F4)

- The car park is at the front of Block F. There is one entrance leading to main reception next to the car park, or another which can be reached by following the road past Mardon Hall, up the hill and then bearing left.
- From the street to the main entrance, there is level access.
- The path is 1450mm wide, or more.

### Main entrance

- The main entrance has level access. Once through the doors, it is necessary for wheelchair users to use a lift to reach the reception desk.
- Access from Level F2 via lift (or staircase) to Level F4.
- Access from Level F5 via lift (or staircase) to Level F4.
- There is an automatic opening door on Level F5.

## Arrival at Accommodation Blocks

### Getting around inside

#### Lift

- You can get a lift to Blocks B, D and F. The lift in Block F also provides access communal, dining and Reception areas.

#### Lifts to Bedrooms

- The lift door is 790mm wide.

- The lift is 990mm wide. The lift is 990mm deep.
- The lift shows the floor number, at each floor.
- The lift does not have a visual floor indicator and does not have an audible announcer. The controls for the lift are within reach for a wheelchair user. The lighting level in the lift is low.



## Bedrooms

- All bedrooms have windows and ceiling lights, as well as wall lights that provide subdued lighting. All lights use LEDs and energy saving bulbs.
- All bedrooms are non-smoking.
- All bedrooms have short pile carpets.
- All windows and balcony doors have restrictors in place.



## Accessible bedrooms

### 11 accessible accommodation facilities

- 7 of these bedrooms are on the ground floor, 1 bedroom is one floor above ground floor, 2 bedrooms are 2 floors above ground floor and 1 bedroom is 3 floors above ground floor.
- From the main entrance to the bedroom, there is level access.
- The route to the bedroom is 870mm wide, or more. The bedroom door is 920mm wide. There is 2100mm at the side of the bed. The bed is 550mm high. There is 400mm under the bed.
- The bed is 1370mm (4ft 6in) wide and 1900mm (6ft 3in) long .
- The default bedroom is double ensuite. The bathroom door is 920mm wide.
- The bathroom is wet-room style. It has a separate shower, which has a seat and a handrail.
- The bathroom has a level access shower, and this level access shower has handrails.
- The toilets have handrails. The direction of transfer onto the toilet is to the right. There is 1300mm at the side of the toilet.
- The toilet seat is 480mm high.
- The basin is 740mm high. The taps are lever operated. There is space under the basin, with no pedestal.

### Accessible Toilets

- A communal disabled toilet next to Reception Level F4, at the rear of the dining room.
- These communal toilets have handrails.
- There are also communal accessible toilets in Blocks E and F.

### Laundry (located on F5)

- Level access from Level F5 entrance.
- Access from Level 2 or 4 via lift (or staircase) to Level F5

### Social Space (Located on F4)

- Access from Level F2 via lift (or staircase) to Level F4
- Access from Level F5 via lift (or staircase) to Level F4
- No access via lift to Mezzanine Level (stairs only)
- Level access to terrace not suitable for wheelchair users (narrow doors)
- External access - no flush access; access by steps only.

### Place to eat and drink

#### Holland Hall Dining Area (Located on F2)

- If you need table service, staff can help you.
- Level access to dining room from Level F2 and E2.
- Access from Level F5 via lift (or staircase) to Level F2.
- The route through the dining area is 800mm wide, or more.
- There is no background music.

## Getting Around Outside

### Terrace

- From the main entrance to this area, there is level access, although there is a door leading to this area. There is a lift.
- There are no steps.

### Hearing

- The fire alarm in bedrooms and bathrooms has flashing lights and “rumble” pillows are available on request.

## Facilities in other Streatham campus buildings

The following is a brief overview of services and facilities available across the Streatham Campus other than at Holland Hall:

- Split level access ramps
- Level landing ramps
- Wheelchair lifts
- Drop off points at receptions
- Muster points in buildings
- Designated accessible parking spaces
- Luggage and refreshment assistance

All buildings on campus have been audited with regard to accessibility and have been updated to comply with the Equality Act 2010. Although rare, where full access cannot be offered, this will be advised at initial stage of contact, when we will be happy to discuss alternatives.

For more information on access to our buildings, visit [Accessibility | About our site | University of Exeter](#)

We would be happy to discuss individual requirements with guests who have a disability or who believe they would require assistance during an evacuation.

Please contact us by emailing [eventexeter@exeter.ac.uk](mailto:eventexeter@exeter.ac.uk) or telephoning 0300 555 0214.