

# General Code of Conduct

We hope you have a pleasant stay with us.

For your safety and comfort, as well as that of your fellow guests, we kindly ask that you please read the following and adhere to it throughout your stay.

We kindly ask that guests:

- Familiarise themselves with the fire safety procedures and comply with fire or other safety drills, alarms and instructions.
- Behave appropriately and with discretion at all times.
- Be respectful to University of Exeter staff and to the Accommodation and other guests.
- Be considerate and quiet during the hours of 11pm - 7am, so not to disturb others in the area.

Please also note:

- Only registered guests are allowed in the Accommodation, except for brief visits in common areas. No unregistered overnight visitors are allowed and no swapping of guests that have not been registered.
- Guests under the age of 18 should have an adult, registered as staying and responsible throughout the duration of their stay.
- Parties or gatherings of more than 10 people are not allowed in the Accommodation, unless agreed in advance with the University of Exeter. Group meetings under the authority of a leader or teacher are allowed provided that they do not disrupt other guests.
- Smoking and vaping is not permitted in any University building.
- Recreational drugs are strictly prohibited.
- Facilities in the Accommodation are for the enjoyment of all guests. To this end, care shall be taken to respect the facilities. Moving furniture and fixing items to walls is not allowed.
- Guests are expected to keep their rooms and the common areas clean and tidy.
- The University of Exeter cannot take responsibility for the theft, loss or damage of guest property. Lost property items will be kept by the University of Exeter for 1 month and can be retrieved in person at the reception desk or items can be posted to the owner at the owner's expense. Perishable items will be disposed of.
- The University of Exeter reserves the right to pass on additional charges for damage or uncleanliness or to evict guests without refund should they engage in activity which does not support the code of conduct.