

# Access Statement

## University of Exeter – Holland Hall

We are committed to promoting access for all and have adapted ensuite rooms in our residences to cater for the needs of our guests. The adapted rooms have larger bathrooms.

### Travel by public transport

- You can get to Holland Hall by bus and train.
- The nearest bus stop is on North Park Road in the centre of campus. From there, turn right and walk uphill past the distinctive round glass frontage of the Barisca outlet at the Peter Chalk Centre, which will be on your right. Follow the road round this building to the right, but turn left down the path after the Institute for Arabic and Islamic Studies building, before you reach the Sports Park. Follow the path down the hill and Holland Hall will be on your right, beyond Mardon Hall. The bus stop is 0.25 miles / 161 km from Holland Hall.  
(<https://goo.gl/maps/WGGwBf13hDUiDdnC6>)
- The nearest train station is Exeter St Davids. The train station is 0.8 miles / 1.3 km from Holland Hall.

### Travel by taxi

- You can get a taxi with Apple Central Taxis by calling 01392 666666. However, the taxi company does **not** have a wheelchair accessible vehicle. Wheelchair accessible vehicles are available for hire from Wheelchair Access Vehicles Exeter (W.A.V.E) by calling 01392 252525.

### Travel by car

- Please note if using a Sat Nav device then enter the postcode EX4 4QR to lead you to the Streatham Campus and then follow the campus signage to Holland Hall. Please do not select Clydesdale Road as this will take you to a residential area.

University Maps & Directions - <http://www.exeter.ac.uk/about/campus.shtml>

### Parking

- Car parking is available on-site (subject to availability). Residential car parking permits will be issued free of charge as required on key collection. Parking is free for all users (subject to availability).
- The parking is less than 50 metres from the main reception entrance.
- There is a drop-off point near the main reception entrance.
- From the car park to the main reception, there is level access, although the path is steep. There are also steps from the car park to the main reception.
- The route is 1450mm wide, or more.

- The car park type is open air/surface.
- There are 2 designated parking bay(s). To reach these, it is necessary to follow the road past Mardon Hall, up the hill and then bear left
- The car park does not have a height restriction barrier.

## Arrival at Reception in Holland Hall Block F on Level 5

### Path to main entrance

- The car park is at the front of Block F. There is one entrance leading to main reception next to the car park, or another which can be reached by following the road past Mardon Hall, up the hill and then bearing left.
- From the street to the main entrance, there is level access.
- The path is 1450mm wide, or more.

### Main entrance

- The main entrance has level access. Once through the doors, it is necessary for wheelchair users to use a lift to reach the reception desk.

## Arrival at Accommodation Blocks

### Getting around inside

#### Lift

- You can get a lift to Blocks B, D and F. The lift in Block F also provides access communal, dining and Reception areas.

#### Lifts to Bedrooms

- The lift door is 790mm wide.
- The lift is 990mm wide. The lift is 990mm deep.
- The lift shows the floor number, at each floor.
- The lift does not have a visual floor indicator and does not have an audible announcer. The controls for the lift are within reach for a wheelchair user. The lighting level in the lift is low.

#### Bedrooms

- All bedrooms have windows and ceiling lights, as well as wall lights that provide subdued lighting. All lights use LEDs and energy saving bulbs.
- All bedrooms are non-smoking.
- All bedrooms have short pile carpets.
- All windows and balcony doors have restrictors in place.

## Accessible bedrooms

### 11 accessible accommodation facilities

- From the main entrance to the bedroom, there is level access.
- The route to the bedroom is 870mm wide, or more. The bedroom door is 850mm wide. There is 2100mm at the side of the bed. The bed is 550mm high. There is 400mm under the bed.
- The default bedroom is double ensuite. The bathroom door is 840mm wide.
- The bathroom is wet-room style. It has a separate shower, and this shower has a seat and a handrail.
- The bathroom has a level access shower, and this level access shower has handrails.
- The toilets have handrails. The direction of transfer onto the toilet is to the right. There is 1300mm at the side of the toilet.
- The toilet seat is 480mm high.
- The basin is 740mm high. The taps are lever operated. There is space under the basin, with no pedestal.

### Accessible Toilets

- There are communal accessible toilets in Blocks E and F.

## Place to eat and drink

### Holland Hall Dining Area

- If you need table service, staff can help you.
- The route through the dining area is 800mm wide, or more.
- There is no background music.

## Getting Around Outside

### Terrace

- From the main entrance to this area, there is level access, although there is a door leading to this area. There is a lift.
- There are no steps.

### Hearing

- The fire alarm in bedrooms and bathrooms has flashing lights and “rumble” pillows are available on request.

## Facilities in other Streatham campus buildings

The following is a brief overview of services and facilities available across the Streatham Campus other than at Holland Hall:

- Split level access ramps
- Level landing ramps
- Wheelchair lifts
- Drop off points at receptions
- Muster points in buildings
- Designated accessible parking spaces
- Luggage and refreshment assistance

All buildings on campus have been audited with regard to accessibility and have been updated to comply with the Equality Act 2010. Although rare, where full access cannot be offered, this will be advised at initial stage of contact, when we will be happy to discuss alternatives.

We would be happy to discuss individual requirements with guests who have a disability or who believe they would require assistance during an evacuation.

Please contact us by emailing [eventexeter@exeter.ac.uk](mailto:eventexeter@exeter.ac.uk) or telephoning 0300 555 0214.